

MARGARET HOWELL

ONLINE SHOP ORDER RETURNS FORM

Please include this form when returning any items.

ORDER NUMBER _____

ORDER DATE _____

We will happily refund any unworn or unused items returned in their original condition within 28 days of your receipt. Please note items purchased online cannot be exchanged either online or in our shops.

1. Please complete the details of the return in the table below and enclose it with the items being returned. Please note that unless faulty, returns can only be accepted for items in their original, unworn condition with all original packaging and swing tickets attached. Please note - we are unable to accept returns without a completed Order Returns form.

2. When returning any items please ensure they are carefully packaged to avoid being damaged in transit. We recommend sending returns by recorded post and retaining proof of postage. Please return items to: Returns Department, 6 Centre Way, Claverings Industrial Estate, London N9 0AP.

When returning items to a Margaret Howell or MHL. shop, please ensure that they are carefully packaged to avoid damage in transit. Please also ensure that the original order number is clearly marked on the outside of the package.

3. International Returns: Please ensure items returned from outside of the UK are clearly labelled 'Returns Department' on the address and that the goods are declared as 'Return Goods' on any customs declaration form to prevent any import charges and taxes being applied.

RETURNED ITEM	WRONG SIZE	FAULTY	OTHER (PLEASE STATE REASON)

SIGNATURE _____ PRINT NAME _____ DATE _____

For any queries, please contact us on +44 (0)20 7591 2250 or customerservice@margarethowell.co.uk